



Text Messaging Policy

Overview

By texting 1-754-354-8700 (“SMS Number”), You consent to receive text messages (SMS/MMS) from Airia and agree to this Text Messaging Policy (“Policy”). These messages may include appointment reminders, alerts, support responses, and other customer service follow-ups related to Your inquiries (“Service Messages”).

How to Opt In

- **User-Initiated Texts.** When You choose to text Airia’s SMS Number, You are voluntarily opting in to receive Service Messages from Airia.
- **Appointment Forms (*If Applicable*).** If You provide Your mobile number on an appointment scheduling form, You consent to receive reminders via SMS.

Types of Messages We Send

- **Appointment Reminders:** Dates, times, and confirmations regarding Your scheduled appointments.
- **Customer Support:** Responses to Your support requests or inquiries.
- **Alerts & Reminders:** Notifications about changes to Your appointments, updates on support tickets, or other relevant, non-marketing information.

Message Frequency

- **As Needed:** Airia’s messages are sent in response to Your inquiries or to remind You about an upcoming appointment. The frequency may vary based on Your specific needs or requests.

Cost

- **Message & Data Rates May Apply:** Your mobile carrier may charge text messaging fees depending on Your plan. Airia encourages You to consult Your wireless provider for more information.

How to Opt Out

- **Text “STOP”:** You can opt out of receiving SMS messages at any time by texting the word “STOP” to Airia’s SMS Number.
- **Confirmation:** After you text “STOP” - You will receive a final message confirming You have been unsubscribed. After this, You will not receive any further SMS messages unless You initiate a new request.

How to Get Help

- **Text “HELP”:** If You need assistance or more information, text “HELP” to our SMS Number.
- **Contact Us:** You can also reach Airia’s customer support team by calling 1-470-470-6723 or emailing Airia at notices@airia.com.

Privacy & Data

- **Data Collection:** We collect and use Your phone number only for the purposes of providing appointment reminders, customer support follow-ups, and related alerts as described in this Policy.
- **No Sale of Data:** We do not sell or share Your personal information with third parties for marketing purposes.
- **Learn More:** Please review our [Privacy Policy](#) and [Terms and Conditions](#) for more details on how Airia protects and manages Your data.

Disclaimer

Airia is not liable for any delays or undelivered messages. Delivery of SMS messages is subject to effective transmission by Your service provider/network operator and may not be available on all carriers.

Contact Us

If You have any questions regarding these SMS Terms & Conditions, please contact us at:

- **Phone:** 1-888-874-5520
- **Email:** notices@airia.com
- **Address:** 233 1st Street, Miami Beach, FL 33139